

Volkswagen Protection Plus
Mechanical Breakdown Protection



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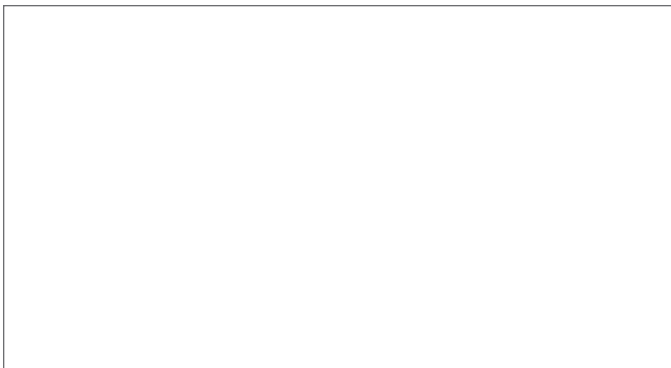


Ask your Selling Dealer for more information
or call:

1.866.689.0840

www.vwpp.ca

**Mechanical Breakdown Protection
for Your New, Certified or
Pre-Owned Volkswagen Vehicle.**



Authorized Dealer



Take control of future repairs.

Note: The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage and exclusions. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual Provincial or Territory requirements.

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VW MBP 04-09

Don't let unexpected repairs put a hole in your pocket.

Mechanical Breakdown Protection is your smart choice for long term protection against the future costs of mechanical repairs. With Volkswagen Protection Plus (VWPP) Mechanical Breakdown Protection on board, you can extend your vehicle's coverage beyond the original 4 years/80,000 kilometres comprehensive warranty to a plan that suits your personal driving style and the length of time you intend to own your vehicle.

With a variety of distance and term based coverage options and several levels of coverage to choose from, VWPP Mechanical Breakdown Protection is the ideal choice for extended warranty protection. By using genuine Volkswagen parts installed by factory trained VW technicians for every repair, you can rest assured knowing that your vehicle is in good hands. Each plan also comes with additional benefits such as 24 hour roadside assistance, car rental and trip interruption benefits while certain plans also feature a premium reimbursement option in the event you do not have any claims.

With breakdown coverage available anywhere in Canada and the U.S. (excluding Hawaii), simply call our toll-free phone number and we'll be there to help you through.

Ask your Selling Dealer for more information on selecting a VWPP Mechanical Breakdown Protection plan that is right for you.



Additional Benefits

24 Hour Roadside Assistance

Each Volkswagen Protection Plus contract comes with 24 Hour Roadside Assistance for the term you have purchased. Roadside Assistance is provided by Emergency Response Marketing Inc (ERM). Here's what is offered:

Towing	Battery Boost	Tire Change
Winching	Fuel Delivery	Lockout Service

A maximum of \$100 (inclusive of taxes) per occurrence shall apply to all 24 Hour Roadside Assistance Coverage.

Trip Interruption

In the event of a covered breakdown which occurs more than 160 kilometres from your home and results in a repair facility keeping your vehicle overnight, we will pay or reimburse you for receipted motel and restaurant expenses, up to \$100, including tax, per day for a maximum of 5 days. The total benefit per breakdown shall not exceed \$500, including tax.

Car Rental Benefits

Volkswagen Protection Plus will pay or reimburse you for receipted expenses to rent a replacement vehicle (from a licensed rental agency) while your vehicle is being repaired for a covered breakdown. Coverage will be provided to you up to a maximum of \$50, including tax, per day, for each 8 labour hours or portion thereof, to a maximum of \$200 for each repair visit. In addition, a maximum of 3 days rental coverage will be provided for an engine or transmission parts delay.

Claim-Free Reward (available on select 4 and 5 Star Plans)

What can be better than getting a refund if you claimed no benefits from Volkswagen Protection Plus? On select plans, in the event you have not filed any claims or received any additional benefits during your term, Volkswagen Protection Plus will provide to you a refund on the price you paid for your contract, to a maximum of \$1,000.

Volkswagen Protection Plus offers a claim-free reward for select 6 or 7 year term plan. Other conditions do apply to qualify for this benefit. Please read the contract carefully to ensure you qualify for this additional benefit.



3 Star Plan (For New or Pre-Owned Volkswagen Vehicles)

With 3 Star Plan protection you are covered for mechanical breakdowns that can occur to your critical mechanical components. The 3 Star Plan has a maximum limit per repair visit of \$4,000 which will help ease the financial burden for many covered repairs. The following components are covered under the Volkswagen Protection Plus 3 Star Plan:

Engine: Cylinder Block, Cylinder Head(s) and all internally lubricated parts contained within the engine including: Pistons and Wrist Pins; Piston Rings unless solely for the purpose of raising engine compression or reducing oil consumption; Connecting Rod Bearings; Crankshaft Main Bearings; Camshaft; Camshaft Bearings; Cam Followers; Timing Gears, Guides, Tensioners; Rocker Arms; Rocker Shafts; Rocker Bearings; Valve Guides, Valve Lifters, Valve Springs, Valve Seals, Valve Retainers, Valve Seats, Push Rods; Water Pump; Oil Pump and Oil Pump Housing; Harmonic Balancer; Timing Chain Cover; Intake Manifold; Valve Covers; Engine Mounts; Seals and Gaskets.

Turbocharger: (factory installed only) Turbocharger housing and all internal parts; Seals and Gaskets.

Transmission: (Automatic or Standard) Transmission Case and all internal parts plus: Torque Converter; Flywheel/Flex Plate; Vacuum Modulator; Electronic Shift Control Unit; Transmission Mounts; Oil Pan; Seals and Gaskets.

Transfer Case: Transfer Case and all internal parts; Seals and Gaskets.

Drive Axle: (Front and Rear) Drive Axle Cases; all internal parts contained within the Drive Axle; Locking Hubs; Drive Shafts and Yokes; Universal Joints; Centre Support Bearing; Constant Velocity Joints; Wheel Bearings/Hub Assemblies; Axle Bearings; Four-Wheel Drive Actuator; Differential Cover; Seals and Gaskets.

Steering: All internal parts contained within the Steering Box or Rack and Pinion Gear; Power Steering Pump; Steering Knuckles; Upper and Lower Steering Column Shafts and Couplings, including Internal Tilt-Wheel Mechanism; Power Cylinder and Pump; Electronic Control Unit/Solenoid; Phase Control Unit; Stepper Motor; Control Valve; Seals and Gaskets.

Brakes: Master Cylinder; Power Brake Cylinder; Vacuum Assist Booster; Hydro Boost; Disc Brake Caliper; Wheel Cylinders; Compensating Valve; Hydraulic Control Unit; Electronic Control Processor; Hydraulic Pump/Motor Assembly; Pressure Modulator Valve/Isolation Dump Valve; Accumulator; Seals and Gaskets.

Electrical: Alternator; Voltage Regulator; Starter Motor; Starter Solenoid and Starter Drive; Engine Compartment Wiring Harness; Computerized Timing Control Unit; Electronic Ignition Module; Ignition Switch; Front and Rear Window Wiper Motor; Washer Pump and Switch; Stop Lamp Switch; Headlamp Switch; Turn Signal Switch; Multi-function Switch; Heater/A.C. Blower Speed Switch; Manual Heater; A.C. Control Assembly; Horns.

Air Conditioner: Condenser; Compressor; Clutch and Pulley; Air Conditioning Lines and Hoses; Evaporator; Idler Pulley and Idler Pulley Bearing; High/Low Compressor Cut-Off Switch; Expansion Valve; Pressure Cycling Switch; Seals and Gaskets. The following parts are also covered if they are required in connection with the repair of a covered part listed above: Accumulator/Receiver Dryer; Orifice Tube; Oil and Refrigerant.

Fuel Delivery: Fuel Pump; Fuel Distributor and Injectors; Vacuum Pump; Metal Fuel Delivery Lines.

5 Star Plan (For New Volkswagen Vehicles)

The 5 Star Plan is our best level of coverage and provides ultimate protection for your new Volkswagen. With exception of those items listed below as not covered, all other components are included in the 5 Star Plan.

Certified Plus Plan (For Certified Pre-Owned Volkswagen Vehicles)

Extend your Certified Pre-Owned vehicle warranty with the best protection we provide. Certified Plus Plan covers all components on your Certified Pre-Owned Volkswagen with exception of the components listed below.



What is not covered under 5 Star & Certified Plus Plans:

Accessory Items:

Cellphones, key fob (keyless entry transmitter), non-factory audio equipment.

Cosmetic Items:

Glass, lenses, sealed beams, light bulbs, fuses, weather strips and trim items, moldings, bright metal and chrome, upholstery and carpet, paint, outside ornamentation, bumpers, body sheet metal and panels, frame & structural body parts.

Maintenance Related Items:

Exhaust and emission systems, tune-up related parts, hoses (except steering & air conditioning), brake pads, wiper blades, wheel balancing, wheel alignments, batteries, shock absorbers, macpherson struts/mounting plates, clutch assembly, brake rotors and drums, friction clutch disc and pressure plate, throw out bearing, manual linkages, safety restraint systems (except air bags).

4 Star Plan (For New or Pre-Owned Volkswagen Vehicles)

The 4 Star Plan provides extensive protection for many mechanical components as listed below:

Engine: Cylinder Block, Frost Plugs, Cylinder Head(s) and all internally lubricated parts contained within the engine including: Pistons, Piston Rings, Piston Wrist Pins; Connecting Rods and Connecting Rod Bearings; Crankshaft and Main Bearings; Camshaft, Cam Case, Camshaft Bearings, Cam Followers, Cam Plug; Timing Chain or Belt, Timing Gears, Guides, Tensioners, Timing Cover and Housing; Rocker Arms, Shafts, Bearings, and Bushings; Cylinder Head Valves, Valve Guides, Valve Lifters, Valve Followers, Valve Springs, Valve Seals, Valve Retainers, Valve Seats; Push Rods; Oil Pump and Oil Pump Housing; Engine Oil Cooler; Harmonic Balancer, Crank Pulley; Intake and Exhaust Manifolds; Valve Covers; Engine Mounts, Torque Strut; Seals and Gaskets.

Turbocharger: Turbocharger housing and all internal parts; Seals and Gaskets.

Transmission: (Automatic or Standard) Transmission Case and all internal lubricated parts plus: Torque Converter; Flywheel/Flex Plate, Ring Gear; Vacuum Modulator; Servo and Governor Covers; Hydraulic Clutch Master and Clutch Slave Cylinders; Factory Installed Transmission Cooler and Lines; Transmission Mounts; Hydraulic Lines and Fittings; Seals and Gaskets.

Transfer Case: Transfer Case Housing and all internal components including Gears, Planetarys and Drive Chain; Mounts and Bearings; Vacuum or Electric Control Motors; Seals and Gaskets.

Drive Axle: (Front and Rear) Drive Axles; Wheel Bearings and Hubs; Constant Velocity Joints and Universal Joints; Crown and Pinion Gears, Pinion and Side Bearings, Spider Gears; Drive Shafts and Yokes, Steady Bearings; Seals and Gaskets.

Steering: Steering Gear Box; Manual or Power Steering Rack and Pinion, Control Valve; Power Steering Pump, Cooler, Pulley, High Pressure and Return Hoses, Lines and Fittings; Main Shaft and Steering Column, Intermediate Shaft and Coupling; Inner Tie Rod Ends and Boots; Outer Tie Rod Ends, Pitman Arm, Idler Arm, Centre Drag Link; Steering Speed Sensors; Seals and Gaskets.



Brakes: Master Cylinder and Reservoir; Vacuum/Hydraulic Assist Booster; Disc Brake Calipers; Wheel Cylinders; Proportioning Valve; Backing Plates, Self Adjusters and Return Springs; Brake Hydraulic Lines and Fittings; Wheel Speed Sensors; Seals and Gaskets.

Electrical: Alternator; Voltage Regulator; Starter Motor, Solenoid, Drive and Relay; Wiring Harnesses; Electronic Ignition Module, Ignition Coil, Ignition Pickup Coil; Crank Angle Sensor; Front and Rear Window Wiper Motor(s) and Switch; Washer Pump and Switch; Stop Lamp Switch; Headlamp Switch; Turn Signal Switch; Heater/A.C. Blower Speed Switch; Manual Heater/A.C. Control Assembly; Horns; Gauges; Distributor; Cruise Control Module, Engagement Switch, Actuator Assembly; Power Window Motor(s); Power Window Switch; Rear Defroster Switch; Power Door Lock Actuator and Switch; Navigation System.

Air Conditioner: Condenser; Compressor; Clutch and Pulley; Air Conditioning Lines and Hoses; Evaporator; Receiver/ Dryer; Idler Pulley and Idler Pulley Bearing; High/Low Compressor Cut-Off Switch; Expansion Valve; Refrigerant in conjunction with the repair or replacement of an above-listed component; Seals and Gaskets.

Fuel Delivery: Fuel Pump; Fuel Pressure Regulator; Injectors; Fuel Injection Sensors and Control Units (except oxygen sensor); Seals and Gaskets.

Front and Rear Suspension: Upper and Lower Control Arms; Control Arm Shafts, Bearings or Bushings; Upper and Lower Ball Joints; Radius Arm and Bushings; Torsion Bars and Mounts or Bushings; Stabilizer Bar, Links and Bushings; Spindle and Spindle Support.

Cooling: Engine Cooling Fan, Motor and Relay; Water Pump and Pulley; Fan Clutch; Serpentine Belt Tensioner; Radiator; Heater Core; Thermostat; Blower Motor; Hot Water Control Valve; Seals and Gaskets.

